



## Course Overview

Do you ask your trainers and assessors to evidence their experience, qualifications and skills? If yes, good job! If not, why not? Surely you want to know the quality of service to expect. Just because a person can talk the talk, it doesn't always mean they can walk the walk. These days, we can review ratings when we purchase goods and services but what happens if ratings information is not available?

Skills for Care states "*To assess the Care Certificate you must have a thorough understanding of and direct experience in what you're assessing. You must also be confident and competent in workplace assessment.*"

So, who assesses the assessor to ensure they are competent? We can help you to do this quickly and effectively. This course is designed to support assessors to demonstrate they have the knowledge and skills to be a competent Care Certificate assessor.

## Course Content

1. What is the Care Certificate and who is it for?
2. Roles and responsibilities
3. Care Certificate and workplace inductions
4. Assessment quality
5. The assessment process
6. Assessing knowledge
7. Identifying learning styles
8. Supporting learners to meet the outcomes
9. Using a holistic approach and observations
10. Strengths and challenges of gathering evidence
11. Quality of learner practice
12. Assessment decisions
13. Reflective practice and CPD

**Course Duration** 30 minutes

**Developed** by our own in-house specialists.

### Accessibility

To change your accessibility settings or translate the course into another language, sign into your Click account before taking this course.

### Assessment and Certification

Sign in to your Click account before you take this course to take the assessment and immediately access/download your certificate upon successful completion.

### Quality Marks

Skills for Care - Centre of Excellence.