



Course Overview

Working closely with individuals, you are often the most likely person to be told something or notice something of concern. We help you to understand what abuse might look like and how to challenge any concerns you have. Never assume someone else has noticed or has raised a concern - it will make an "ass" out of "u" and "me". Ass can mean fool or donkey. This course provides a refresher for people who have already done the Care Certificate.

Course Content

1. Explain the term safeguarding adults
2. Explain your own role and responsibilities in safeguarding individuals
3. List the main types of abuse and describe what constitutes harm and restrictive practice
4. Explain why an individual may be vulnerable to harm or abuse
5. List the possible indicators of abuse and a range of factors which have featured in adult abuse and neglect
6. Describe the nature and scope of harm to, and abuse of, adults at risk
7. Demonstrate the importance of ensuring individuals are treated with dignity and respect when providing health and care services
8. Describe where to get information and advice about your role and responsibilities in preventing and protecting individuals from harm and abuse
9. Describe how care environments can promote or undermine people's dignity and rights and how to apply the basic principles of helping people to keep themselves safe
10. Explain the importance of individualised, person-centred care
11. Explain the local arrangements for the implementation of multi-agency Safeguarding Adult's policies and procedures
12. List ways in which the likelihood of abuse can be reduced
13. Explain how a clear complaints procedure can reduce the likelihood of abuse
14. Explain what to do if abuse of an adult is suspected
15. List safeguarding legislation, local and national policies and procedures
16. Explain the importance of sharing information with the relevant agencies
17. Describe the actions to take if you experience barriers in alerting or referring

Course Duration 45 minutes

Developed in partnership with safeguarding experts.

Accessibility

To change your accessibility settings or translate the course into another language, sign into your Click account before taking this course.

Assessment and Certification

Sign in to your Click account before you take this course to take the assessment and immediately access/download your certificate upon successful completion.

Quality Marks

