



Course Overview

Supervision is linked to fundamental standards, which in turn, are linked to the Care Quality Commission's Key Lines of Enquiry. Well led social care organisations will have a comprehensive supervision framework with processes operating effectively throughout. This will get the best performance out of everyone, ensuring the organisation's philosophy is understood and that goals and objectives are achieved.

For some, supervision can still conjure images of "organisational surveillance" but, used correctly, it can have an incredibly positive impact on an organisation's performance, its workers and importantly, the people it provides services to. Supervision is so much more than a one-to-one.

Course Content

1. What is supervision?
2. Benefits of supervision
3. Practicalities of supervision
4. Person centred supervision
5. Supervision skills
6. Giving and receiving feedback
7. Managing performance
8. Challenging conversations
9. Promoting continuous development
10. Supervision records
11. Measuring whether supervision has made a difference

Course Duration 30-45 minutes

Developed in partnership with qualified CIPD, safeguarding and management specialists.

Accessibility

To change your accessibility settings or translate the course into another language, sign into your Click account before taking this course.

Assessment and Certification

Sign in to your Click account before you take this course to take the assessment and immediately access/download your certificate upon successful completion.

Quality Marks